

Nepean Aquatic Swimming Club

New Web Shop Now Open!

TO ACCESS THE CLUB SHOP, CLICK BELOW:

> <https://teamwear.swimzi.com/brand/nepean-aquatic-centre-swim-club/> <

You will have until **midnight on SUNDAY 7th NOVEMBER 2021** to order your new club kit before the shop closes although it will still be viewable **24/7/365** at www.teamwear.swimzi.com under Teamwear & Club Shops tab. Please Note: Your order will not go into production until the shop is closed. Once the shop is closed the club will review the order and then product will be produced with approximately an 8 week lead time.

Orders placed after this time may delay the whole kit order and therefore will not be accepted but don't worry the shop will be opened 2-3 times per year if you miss out or don't want to order this time around. So to avoid disappointment, **please place your order now:** <https://teamwear.swimzi.com/brand/nepean-aquatic-centre-swim-club/>

If you do miss the deadline we strongly urge you to add items to your wish list (see below for more information).

THE WISHLIST

The 'Wish List' Feature:

- **The Heart Symbol - Wish List** - When your Club Shop is closed for kit transactions, it will still be visible 24/7, throughout the year, and you will be able to place items into your own wish list (displayed on the site as a 'heart symbol' with the words 'wish list').
- Your Wish list can be added to over a period of time and once 'The Club Shop' reopens, you will be emailed asking if you want to proceed with your order from your Wish List. This will also allow us to keep a track on the demand for each product and, with the permission of the club, make the shop active again sooner than planned if the demand dictates for us to do so.
- **GDPR** (Data Protection) – All members are required to register to use our new GDPR compliant service with the benefits being greater ease of communication between Swimzi – Club – Membership.

DELIVERY

Even although your kit will be delivered directly to your swim club you will need to enter your billing and personal address to verify your order. Please note all orders will be delivered direct to the club and then distributed out. **NB: as above your address is solely used to verify your order.**

SIZING

We advise you to check the sizing guide online but If you are still unsure, please email teamwear@swimzi.com with your measurements and we will try our best to advise.

NEW WEBSITE

Some of you may already have a Swimzi Account however to improve functionality we have recently built a new Teamwear site so even if you have a login etc you will need to create a new account for this new site.

QUESTIONS/ ISSUES?

If you have any other questions or there seems to be a technical issue, please
contact teamwear@swimzi.com

Please remember with a new website comes a bedding in process, and we are working around the clock to make sure your Swimzi Experience is as easy as possible. We welcome your support to help us make this a great website and a great company, feel free to contact us via the email above!

THANK YOU FOR SHOPPING WITH US!
- SWIMZI TEAMWEAR